

GENERAL Information

Shipping and Packaging

All merchandise is packed to carrier standards and inspected before shipment. All shipping dates are approximate; a specific arrival date cannot be guaranteed. All orders are shipped upon completion and payment of any balance due.

EKITTA will not drop-ship to end consumer without prior approval.

Freight company accessorial charges, such as "call before delivery", high cost area, residential delivery or inside delivery, if required or necessary, will be added to the dock-to-dock prepaid freight charge.

Title of the product changes when the merchandise leaves EKITTA's dock. Any subsequent damage claim is the responsibility of the purchaser.

Optional Guaranteed Freight Pricing Program

This program offers the opportunity to provide a fixed freight cost for dock-to-dock single shipments of furniture and accessories at the time of order placement. Planters and hardware require a freight quote.

- Determine the zone to which the products are to be shipped.
- Calculate the fixed freight cost as a percentage of the total COM/COL List of the order, including charges for any additional product options specified.
- Indicate on the purchase order "Guaranteed Freight Pricing Program".

EKITTA will select the carrier. EKITTA's invoice acknowledgment will include the pre-calculated fixed freight rate.

TERMS:

- A minimum per shipment charge of \$185 Net.
- Charges will be for "NORMAL DELIVERY TO THE DOCK" ONLY. A "CALL BEFORE DELIVERY" request requires an additional \$35 Net charge.
- If additional charges are incurred by EKITTA due to delivery issues such as redelivery, or no dock; those additional charges will be the purchaser's liability.
- Product is shipped FOB Hutto, Texas, freight prepaid.
- Title of goods changes when merchandise leaves EKITTA's dock. Any subsequent damage and all freight claims are the responsibility of the purchaser.

Zones

Zone 1 - 4% COM LIST

Oklahoma
Texas

Zone 2 - 5% COM LIST

Alabama
Arkansas
Louisiana
Mississippi

Zone 3 - 6% COM LIST

Arizona
Georgia
Illinois
Indiana
Iowa
Kansas
Kentucky
Missouri
Nebraska
New Mexico
North Carolina
Ohio
South Carolina
Tennessee

Zone 4 - 7% COM LIST

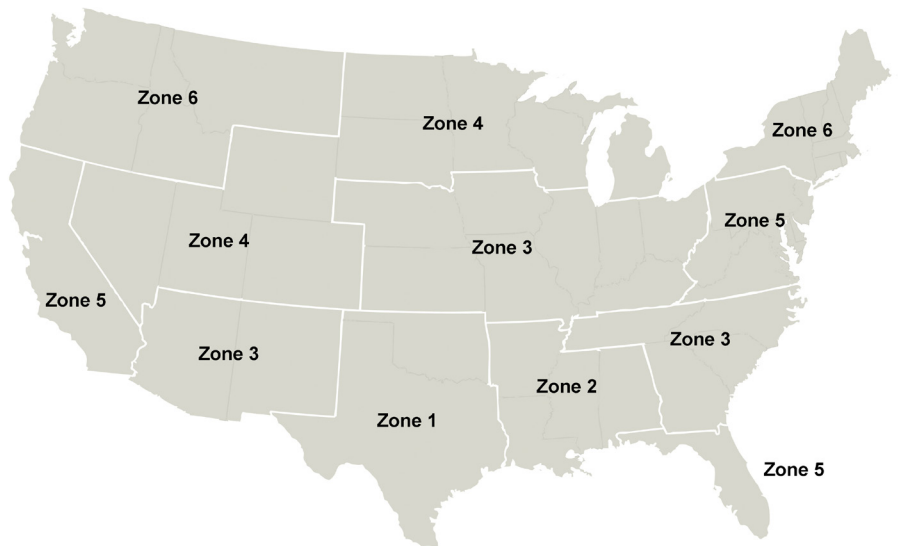
Colorado
Michigan
Minnesota
Nevada
North Dakota
South Dakota
Utah
Wisconsin
Wyoming

Zone 5 - 7.5% COM LIST

California
Delaware
Florida
Maryland
Pennsylvania
Virginia
West Virginia

Zone 6 - 8% COM LIST

Connecticut
D.C.
Idaho
Maine
Massachusetts
Montana
New Hampshire
New Jersey
New York
Oregon
Rhode Island
Vermont
Washington



ACTUAL FREIGHT QUOTES REQUIRED:

BOSTON
D.C.
NYC and surrounding areas